

Islam for Service Providers

Due to the increased demand from both public and community sectors on our courses and services Belfast Islamic Centre is pleased to introduce a full day course designed for any service providers to enable them to develop greater competence in working with members of the Muslim community to increase service take up by Muslim individuals, groups and organisations. It will also ensure that services are provided are inclusive, culturally sensitive and appropriate. This covers public, private and voluntary sector agencies.

This Course Is Designed For...

Anyone who is currently offering services to Muslims or may do in the future such as:

- ◆ All Public sector Workers (Health, prison service, social workers, teachers, colleges etc)
- ◆ The Leisure and recreation industry
- ◆ Voluntary and Community Organisations
- ◆ Transport operators
- ◆ Elected Members, Councillors, Trustees or School Governors
- ◆ Youth and community Workers, advice centre workers

Line Managers, policy makers and operational staff will be particularly suited to this course.

This Course Offers...

We Aim to:

- ◆ Provide an overview of key concepts in Islam and Islamic behaviour
- ◆ Understand the key demographic issues concerning the Muslim community in Northern Ireland
- ◆ Demonstrate how these issues impact on a service provision context and within the workplace
- ◆ Present good practice models of working with Muslim community members
- ◆ Enable workers to develop greater competence and confidence in working with members of the Muslim community
- ◆ Enable workers to provide services that are sensitive and appropriate to the needs of the Muslim community
- ◆ Challenge misconceptions, negative stereotypes and Islamophobic attitudes and behaviour
- ◆ Enable workers to create an environment in their workplace that is user friendly to Muslim community members, accessible and open
- ◆ Understand Anti-Muslim discrimination and how its impacts in service provision and can be challenged effectively

The chance to ask questions in a friendly & peaceful environment

2007



BELFAST ISLAMIC CENTRE

Meeting the needs of the growing Muslim Community in NI

Dear All,

Islam for Service Providers has been running twice a month was attended by representatives from over 40 government organisations and departments such PSNI, Belfast City council, Southern Education and Library Board, British council and many others. The course was described in our evaluation sheets as useful, knowledgeable, thoughtful and challenging.

Format of the Course

The course will **include three refreshment** breaks and a **full Indian Lunch** followed by coffee and desert.

Venue: Belfast Islamic Centre, 38 Wellington Park, Belfast, BT66 7RA

Date: Monday 10th September 2007 OR Tuesday 11th September 2007.

Time: 9:30am to 4:00pm

Cost per person: Introductory offer **£ 79.00** which includes an **Indian lunch**, a resource pack and handouts will be provided to all trainees & also a tour in the Mosque.

A full day course consisting of five sessions:

- **Session 1:** An Introduction to Islam - key concepts, beliefs and actions
- **Session 2:** Understanding the Muslim community in Northern Ireland and their needs and how they access and use services
- **Session 3:** Islamic Cultural Competence and Impact Assessment- tools to enable agencies to deliver services effectively for Muslims as well as other diverse communities
- **Session 4:** Identifying and challenging practice that creates barriers , negative perceptions of service providers, exclusion, low service take up and discrimination
- **Session 5:** Open Q&A session. Chief Advisor on Race and Religion Policy to Welsh Assembly Government-2003-2004

Training will be delivered by Chief Advisor on Race and Religion Policy to Welsh Assembly Government 2003-2004 Alyas Karmani MA, MBA who is an experienced trainer with extensive experience of equality and diversity training with public, private, community and voluntary sector agencies. Sheikh ANWAR MADY the Imam of Belfast Islamic Centre will explain the role of the Mosque and some key concepts in Islam. A women speaker will discuss the role of the women in Islam. The director of Belfast Islamic Centre Muhammad AL-Qaryooti highlights the needs of Muslims in Northern Ireland.

The training day will involve PowerPoint presentations by the trainers including Imam and woman speaker, interactive debate and discussion, open question and answer sessions, group-work sessions, feedback sessions and role-play

The course fee is seen as good value for money and therefore is non-refundable in the event of non-attendance, but prospective participants may send someone else in their place. Belfast Islamic Centre requires prior notice, wherever possible, of the change in delegate attendance.

Participants will be required to take off their shoes before entering the Mosque and ladies will be asked to wear a headscarf and trousers or ankle length long skirt.

Further information is available on our website: www.belfastislamiccentre.org.uk

Please do not hesitate to contact our office should you require further details about our course.

Yours faithfully

Mr M. AL-Qaryooti
Course Director
Belfast Islamic Centre

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Email: info@belfastislamiccentre.org.uk
www.belfastislamiccentre.org.uk



Booking Form

Please fill in the following in **BLOCK CAPITALS**

Date	
Venue	
Name	
Position	
Organisation	
Correspondence Address	
Telephone Number	
Mobile Number	
Invoice Address (If Different from Above)	
Purchase order number	
Cost	

Please Check the Boxes Where Applicable and give extra details if needed

	Yes	No	Details
Special Dietary Requirements?			
Physical/Visual Disabilities?			
I have read and agreed to the Terms and Conditions			

Terms and Conditions

Bookings

- i) Bookings will not be accepted if the Booking Form is not filled in and handed
- ii) A fully completed form is required in all cases for each delegate (Forms can be obtained by calling +44-2890-664465 or can be downloaded from the website at www.belfastislamiccentre.org.uk)
- iii) Confirmation will be sent to each delegate via Email, if another contact method is required, this must be requested before hand.
- iv) Group bookings –All bookings must be made together as one order and all delegates must attend on the same course date. The invoice total can not be split between departments and only one invoice address can be used.

Reserving places

- i) BELFAST ISLAMIC CENTRE will not accept provisional bookings. No exceptions.

Cancellations

- i) Since the course fee is of good value for money, the fee is **NON-REFUNDABLE**. Belfast Islamic Centre requires prior notice if a delegate is not attending
- ii) Should a booking be cancelled within 2 weeks of the course date.
- iii) Cancellations, non-attendance or notice of non-attendance received on the actual date of the course will carry the full cost of the course.
- iv) BELFAST ISLAMIC CENTRE reserves the right to cancel a course. Every effort is made to ensure that this does not occur, however, in the event that it does, participants will be offered a place at the next nearest venue or on a later re-scheduled date. No cancellation fee will apply should the alternative date not be accepted, and any payments made will be fully reimbursed. If the alternative date is accepted, original cancellation rules will be re-instated.

Fees

- i) Course fees are charged at a standard rate of £79.00 per person. Additional delegates are charged at £79.00 per person. This fee includes course leaders time, handouts, administration, Mosque visit and, where agreed, lunch.
- ii) Where a rate has been agreed for a certain number of delegates and the actual number increases, we reserve the right to re-quote for the larger group.

Payment Terms

- i) Invoices rendered are for settlement within 30 days of the invoice date.

Payment Methods

- i) BELFAST ISLAMIC CENTRE accepts payment through either cheque or BACS transfer. All required bank details are provided with the invoice and confirmation notices.
- ii) Invoice numbers must be quoted for all payments.

Data Protection (Privacy Policy)

- i) Information provided will be used only by BELFAST ISLAMIC CENTRE and will not be forwarded or sold to any other party.